APPENDIX C - Review Application to Lancaster Lounge

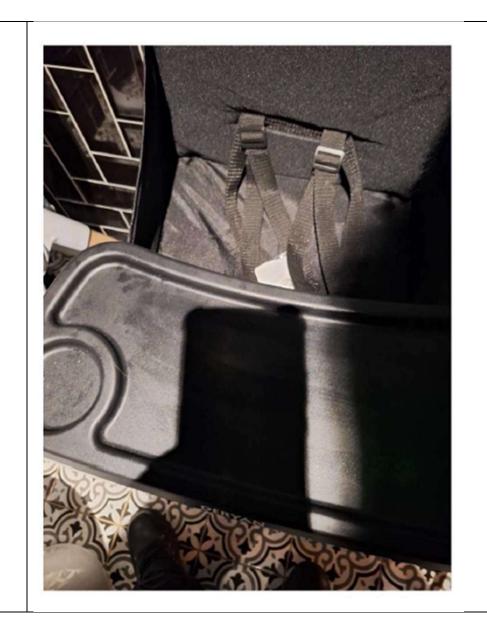
 $Representation \ from \ responsible \ Authorities.$

Name		Comments
PC 2094 Paul Hawkins Licensing Officer Thorpe Wood Police Station Peterborough, PE3 6SD	LicensingNorth@camb s.polic.uk	RESTRICTED (when complete) Witness Statement Page 1 of 2 Criminal Procedure Rules, r 27. 2: Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.58 URN: Statement of Paul Hawkins Age If under 18 (if over Inset* "over 18"): Over 18 This statement (one sizing of 2

		CTED (when complete)	MG11 Page 2 of 2	
	Signature:	Signature Witnessed by:		

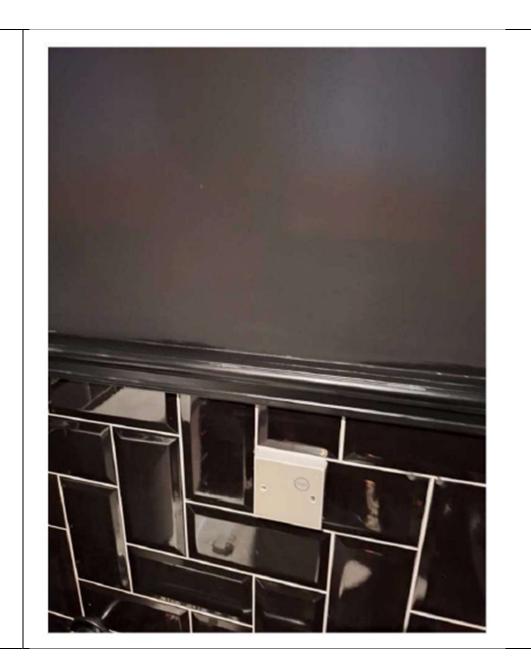
Cambridgeshire Constabulary	Cambridgeshire Constabulary (Continuity)
Identification Ref. No.: PDH 01	
Court Exhibit No.: Click here	
R – V: Click here	Name/Rank/No.:
Description Photos of Lancaster Lounge inspection 08/09/25	Signed:
Time/Date Seized/Produced: 13:10	
08/09/25	Time/Date:
Where Seized/Produced: Lancaster	
Lounge	Name/Rank/No.:
Seized/Produced By: PC 2094 Hawkins	
Signed	Signed:
Incident / Crime No.: Click here	Time/Date:
Major Incident No.: Click here	
Laboratory Ref.: Click here	
	Name/Rank/No.:
	Signed:
	Time/Date:
	Name/Rank/No.:
	Signed:
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	Time/Date:

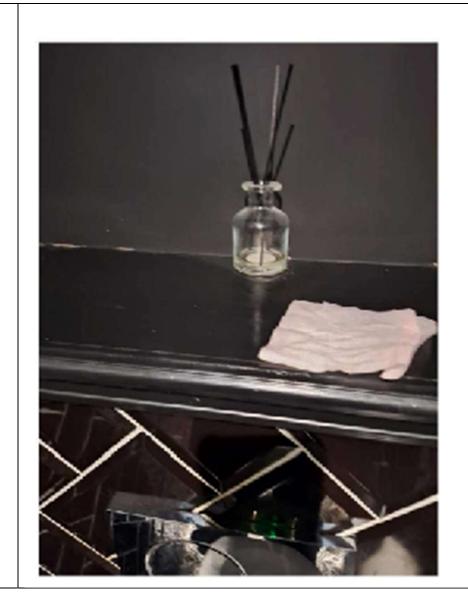












Witness Statement Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B URN: URN: Statement of: Paul Hawkins Age if under 18 (if over insert "over 18"): Over 18 Occupation: Police Constable This statement (consisting of1 Pages(s) each signed by me) is true to the best of my knowledge and belief and I n knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know lalse, or do not believe to be true.
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Signature: Date: 06th October 2025
I am PC 2094 Paul HAWKINS, stationed at THORPE WOOD POLICE STATION,
PETERBOROUGH and my current role is as the Police Alcohol Licensing Officer, primarily
covering the Northern District (Peterborough & Fenlands).
This is a further statement to my original statement dated 26/09/25, in relation to a Premises
Licence review of The Lancaster Lounge, 152 Main Street, Yaxley, PE7 3LB, which has bee
brought by Mr William DELL'OREFICE – Huntingdon District Council Licensing Officer.
PC 0446 Clare Metcalfe (Police Licensing officer for South Cambridgeshire) has provided the
following information regarding incidents and crimes associated with the premises that have
been reported to police since March 2024 (in date order):
Incident 0544 of 28/08/25 - Report of drug use at the premises.
Crime ref 35/59721/25 - 07/08/25 - Threats made by a person to another person within the
premises.
Incident 0048 of 20/06/24 – Report of anti-social behaviour by customers upon leaving, poss
drugs being used. Incident 0449 of 25/05/24 - Report of customers being drupk and disorderly cutcide promise
Incident 0148 of 25/05/24 – Report of customers being drunk and disorderly outside premise
nuching and chaving glacese heing emached
pushing and shoving, glasses being smashed. Incident 0615 of 24/05/24 – Report of a group of intoxicated males outstand premises shout

		END
Mohammed Zishan Planning Enforcement Officer Huntingdonshire District Council	Planning.enforcement @huntingdonshire.gov. uk	Planning application 25/00894/S73 was granted permission on 13 March 2025 for 'Variation of conditions 2 and 6 (vehicle parking) of 21/02807/FUL'. The permission conditions the use to Monday - Sunday 10:00 - 23:30. The external patron area shall not be used after 23:00 hours on any day. No amplified or other music shall be played in the premises outside the following times 10:00 to 23:00 on any day. It appears that the activities noted in the review application also breach the above planning conditions. I hope this information is helpful.
		END
Jon Setchell Environmental Health Officer Huntingdonshire District Council	jon.setchell@huntingd onshire.gov.uk	I write in my capacity as an Environmental Health Officer in support of the application for the review of the premises licence for The Lancaster Lounge, 152 Main Street, Yaxley, PE7 3LB. Since the grant of the current licence in March 2024, Environmental Health has been involved in multiple investigations and joint inspections following complaints from local residents. These complaints have consistently raised concerns regarding noise nuisance, anti-social behaviour, and general disturbance linked to the premises. Grounds for Representation 1. Noise Nuisance Numerous complaints have been received regarding amplified music, loud voices, and disturbance caused by patrons using external areas. On several occasions, the noise has caused significant distress to local residents, particularly during late-night events and over the August Bank Holiday weekend. 2. Failure to Control Use of External Areas CCTV and inspection evidence confirm that customers have remained in the external area beyond the 23:00 hours restriction. Complaints also report swearing and offensive language by patrons

outside the premises late at night. While Environmental Health Officers have not directly witnessed all incidents, the reports are credible and recurring.

3. Fireworks and Disorder

Reports indicate that fireworks were set off during the August Bank Holiday event, creating both nuisance and public safety risks.

Environmental Health Position

Environmental Health is satisfied that the licensing objectives of:

- Prevention of Public Nuisance,
- Public Safety, and
- Prevention of Crime and Disorder

are being undermined at these premises.

Recommended Conditions

To address these concerns, Environmental Health supports the review application and recommends that the Sub-Committee consider imposing the following conditions:

Use of External Areas

- Restrict the use of the external customer area to 21:00 hours daily.
- Prohibit live or recorded music in the external area.

Noise Control

- All doors and windows shall remain closed during regulated entertainment, except for access and egress.
- An experienced acoustic consultant shall be appointed to prepare, implement, and monitor a Noise Management Plan (NMP). The NMP shall follow best practice guidance, including the University of Salford's "Noise from Pubs and Clubs" guidance, and include compliance with the following noise limits:

Venue Where			Suggested Regulations	Outcome if Criteria Met		
Entertainment times/year*	<	30	L _{Aeq,15mins} (EN) should not exceed L _{ASO} (WEN) by more than 5dB.	EN will generally be audible but not overly obtrusive inside the noise sensitive property		
Entertainment times/year*	>	30	L _{Aeq} (EN) should not exceed L _{Aeo} (WEN) by more than 5dB And the L ₁₀ (EN) should not exceed L _{eo} (WEN) by more than 5dB in any 1/3 octave band between 40 and 160Hz.	EN will generally be audible but not overly obtrusive inside the noise sensitive property		
Entertainment > once/week or continues beyond 2300hrs			L _{Aeq} (EN) should not exceed L _{Aeo} (WEN) And L ₁₀ (EN) should not exceed L _{eo} (WEN) in any 1/3 octave band between 40 and 160Hz.	EN will be virtually inaudible inside noise sensitive property.		

EN = Entertainment noise level, WEN = Representative background noise level without the entertainment noise, both measured 1m from the façade of the noise-sensitive premises.

* Not more than once a week and ends by 2300hrs.

- A noise limiter shall be installed, set in compliance with the above levels, and sealed by the
 acoustic consultant in consultation with Environmental Health, and maintained in proper
 working order. Settings must not be altered without prior agreement.
- The NMP must also include staff training, complaint handling procedures, and regular compliance monitoring.

Anti-Social Behaviour Management

- Staff and/or door supervisors must proactively monitor external areas to prevent swearing, shouting, or anti-social behaviour.
- An incident log must be maintained, recording all complaints or occurrences of anti-social behaviour, including details of action taken by staff. This log must be made available to authorised officers of the Council or Police upon request.

Fireworks

• The use, sale, or discharge of fireworks on the premises or in external areas is strictly prohibited.

Conclusion

Environmental Health considers that these measures are both necessary and proportionate to address the persistent problems at the premises and to ensure the promotion of the licensing objectives under the Licensing Act 2003	
END	